

Highlands & Islands Fire & Rescue Website

Welcome to Highlands & Islands Fire & Rescue Service interactive website.

On this website you can find information about all the services Highlands & Islands Fire & Rescue Service provide, including advice on fire safety. If you are Deaf and a BSL user you may want to click on the links below to get valuable home fire safety advice in BSL.

As part of Highlands & Islands Fire and Rescue Service's commitment to your safety at home, they can offer you a FREE home fire safety check. This service is carried out by community firefighters from your local area.

- Visits are by appointment only
- All appointments will be prearranged with you
- The firefighters calling will always be in uniform, use an agreed password and show you an ID card.
- The total time to complete a Home Fire Safety Check will normally last around 1 hour.

The safety check will look at all areas of accident and fire risk within your home. As part of the home fire safety check Highlands & Islands Fire & Rescue will advise you on the installation and maintenance of smoke alarms and also give advice and information on how to stay safe from fire including kitchen hazards, safe disposal of smoking materials, candles, heaters, electric blankets and dangers from harmful substances. In addition, the firefighter will help you to make an escape plan to help prepare you in the event of a fire in your home.

If you would like a FREE home safety fire check, please click on our online booking form link below. If you are deaf and a BSL user with no or limited access to an interpreter, we can arrange to have a BSL interpreter accompany the community firefighter to do the home fire safety check.

Smoke Alarms

Every home should have a smoke alarm. If you have a fire in your home, a smoke alarm will allow you valuable time.

Time to put your escape plan into action.

Time to get you and your family to safety.

Your local firefighter will be able to give you the contact details of groups that give advice and help in supplying and fitting special smoke alarms with vibrating pads and/ or flashing lights that warn people with hearing impairments.

In the Highland area, Highlands & Islands Fire & Rescue Service work in partnership with groups like Highland Council's Deaf Services & Hearing Support Team who can supply and fit free of charge special smoke alarms for people who are deaf and people with hearing impairments. If you live in the Highland area, have a hearing impairment and would like information about getting a smoke alarm specifically designed for people with hearing impairments please contact:

Highland Council's Deaf Services & Hearing Support Service:

0788 783 3889 text
08457 023398 textphone
01349 864438 fax

Please note: At the time of filming this video, the Deaf Services & Hearing Support Team are in the process of moving premises and some of the telephone & fax numbers given will change. If you have problems contacting the Deaf Services & Hearing Support Team please log on to Highland Council's website at www.highland.gov.uk where you will be able to find the new contact details.

Sign Here

This video came about as part of the Sign Here project, a Highlands & Islands Trade Union Learning Initiative, which was part funded by European Social Fund. The project provided workers across the Highlands & Islands the opportunity to learn some BSL. The Fire Brigades Union (FBU) and Highlands & Islands Fire & Rescue Service were key partners in the Sign Here Project. Through the project, over 35 firefighters, and support staff, from across the Highlands & Islands have had the opportunity to take a 10 hour, 31 hour or 51 hour BSL course as well as some general deaf awareness training. The project has made Highlands & Islands Fire & Rescue Service more aware of the needs of deaf people and Highlands & Islands Fire & Rescue Service are continuing to look at how they can improve the service they provide for deaf people.

Finally, please remember, if a fire should occur in your home

**GET OUT
CALL THE FIRE SERVICE OUT
STAY OUT**

Highlands & Islands Fire & Rescue are aiming to make it easier for people with hearing difficulties to contact them by providing a service using typetalk. Please check this website for progress updates on this service.